

# LVRE NEWS



**LOCKYER VALLEY**  
REAL ESTATE

**ISSUE 5 - April 2020**



**Our office will be closed Good Friday and Easter Monday**

***"We care and it shows"***

## *Handy Hints*

*In upcoming editions we will be providing tips to help you better understand landlord & tenant rights & obligations under current legislation.*

The majority of tenants care for your property and treat it as their own but there is a small handful that live quite a different lifestyle.

A Property Manager cannot instruct a tenant how to live, but we can suggest cleaning and hygiene procedures that they can put in place on a daily/weekly basis to help guide them.

Being untidy or having a lot of clutter is different to tenant damage. We can make suggestions to the tenant, but cluttered presentation is not usually something that would constitute a breach.

**We are currently working under reduced office hours to ensure the safety of our staff**

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## **Business Update**

Whilst the current coronavirus measures are inconvenient, the system upgrades that we have made over the past 18 months have allowed staff to perform their normal duties from home, so it will be business as usual, at least within the constraints of the current health order.

At this stage we have postponed routine inspections but will be carrying out drive-bys until the health order is reviewed. We are still able to show properties for rent and carry out entry and exit condition reports.

Some good news is that so far we have no appreciable difference in overall arrears, so hopefully this is a sign that the government measures are helping.



**Acreage House and Land**

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